

August 24, 2011

Best Care EMS
P.O. Box 608
Bellaire, TX 77402

RE: George H. Brown April 1 transfer

Dear Dee,

I received the refund check for \$800.00 today in the mail. Thank you for your prompt and courteous handling of the matter. I appreciate your professionalism during the transfer and billing process. You have great staff on the ambulance and in the office.

Sincerely,


Ellen Brown