



A Member of the Texas Medical Center

February 1, 2005

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Best Care EMS  
4040 Willowbend Blvd.  
Houston, TX 77025

David C. Workman  
Chairman,  
Board of Governors

Dear Friends:

Steven B. Reiter  
Administrator

On behalf of Shriners Hospitals for Children - Houston, I want to thank you for your recent donation of 12 packages (with pens, pads, lanyard, Christmas Cookies, and Christmas chocolates).

Richard J. Haynes, M.D.  
Chief of Staff

With your gift to our hospital, you help support our efforts to give our children opportunities to become more productive and involved members of their communities through quality pediatric orthopedic intervention. We appreciate the concern and support you demonstrate with your contribution.

Douglas A. Barnes, M.D.  
Assistant Chief of Staff

As required by the Omnibus Budget Reconciliation Act of 1993 (OBRA), we must report the following disclosures: "Goods or Services were not given to the above donor in exchange for his or her contribution."

Sincerely,

A handwritten signature in black ink that reads "Steven B. Reiter".

Steven B. Reiter  
Administrator

SBR/av/N1



We Specialize in Happy Endings





**BEST CARE**  
**AMBULANCE SERVICE, INC**



01/09/06

Letter of Commendation

To: Israel Padilla, Field Training Officer  
Anna Stiltner, EMT - B

From: Shannon C. Caldwell, Director of Operations

On 12/29/05 Albert O'Hayon received an email commending the caring attitude and professionalism of Israel Padilla and Anna Stiltner from the staff of Shriners hospital. Your commitment and dedication have not gone unrecognized and I appreciate the efforts from both of you to perform in such a manner. It is not often that a customer takes the time to inform us of how well the crews perform. Thank you from all of the Best Care management team for such an outstanding performance. A copy of this letter will be placed in each employees file.

Sincerely,

Shannon C. Caldwell, Director of Operations